



Frequently asked questions

Q: What is WW?

A: WW is Weight Watchers® reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is Target partnering with WW?

A: Target has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price.

Q: Who can take advantage of the WW offerings?

A: All Team Members and their spouse/domestic partners are eligible to participate. Workshops are not available in some areas in the U.S. To find out if the county you reside in is a non-participating area, please visit: <http://wwfranchisecountylist.com>.

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although Target will receive information about the total memberships weight loss, Target will not receive any individual or personally identifiable information.

Q: If I'm a current WW member can I receive the special pricing?

A: Of course! There's an option to link your current account through Target's registration process. If you have any issues, call WW at 1-866-237-6032 for assistance with getting your membership switched.

Q: What are the WW offerings and monthly cost through Target?

A: You can choose the plan that fits your lifestyle.

Offering 1: Digital

Team Member Cost: \$8.48 per month*

Spouse/Dependent Cost: \$16.96 per month

Offering 2: Digital + Workshops

Team Member Cost: \$19.11 per month*

Spouse/Dependent Cost: \$38.22 per month

You will be charged each month until you cancel your membership or if you are no longer eligible for Target's offering. State taxes will be added where applicable.

* Team Members and spouses/dependents are eligible for Target's discounted rates, but ONLY Target Team Members are eligible for the reimbursement.

Q: How do I receive reimbursement for my WW membership?

A: All Target benefit-eligible Team Members can complete a reimbursement form. Please allow up to 8 weeks for your reimbursement to be processed and to appear on your paycheck.

Reimbursement Criteria:

- Digital + Workshops: Attend 10 Workshops in a 12 week / 3-month period
- Digital: After 12 weeks of membership, submit a copy of your Monthly Summary Progress Report as proof of participation. You must log at least 10 weeks. Log into your account at www.weightwatchers.com : Track your weight->Progress reports->Monthly summary tab

Q: How do I cancel my WW membership?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

Join WW today!

Step 1: Visit weightwatchers.com/us/target, and Step 2: enter Employer ID: 66172.

Questions? Call 866-204-2885 or email wellnesshelp@weightwatchers.com
(Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET.)